

# MTEP FAQ

We are excited to see that the Malaysia Tech Entrepreneur Programme has sparked your interest. You can find some of the most frequently asked question answered here:

| No. | Question  | Answer   |
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| 1   | What is Malaysia Tech Entrepreneur (MTE) Programme? | The Malaysia Tech Entrepreneur Programme is a government initiative aimed at attracting talented tech entrepreneurs (including founders and co-founders) from across the globe. It provides support and resources to assist them in establishing and growing their startups in Malaysia.   |
| 2   | Who can apply?                                      | <p><b>1) <u>New Entrepreneur</u></b><br/>A non-Malaysian individual who may be a self-employed person with an innovative business idea in the digital field/platform and have a strong digital proposition. To qualify, a New Entrepreneur is required to participate by signing up with one of our Malaysia Digital Hubs.</p> <p><b>2) <u>Established Entrepreneur</u></b><br/>A non-Malaysian individual who may be a self-employed person that have a strong digital proposition and proven track record (more than 3 years established with the latest 2-year financial records)</p> |
| 3   | What are the type of passes and the duration?       | <p>1) <b>New Entrepreneur:</b> Professional Visit Pass (PVP-MTE) valid for 1 year (renewable for another 1 year).</p> <p><i>*Once you completed 2 years New Entrepreneur with achievement, you may apply for Established Entrepreneur</i></p> <p>2) <b>Established Entrepreneur:</b> Residence Pass (RP-MTE) up to 5 years (renewable for another 5 years)</p>   |
| 4   | Do I need to be in Malaysia to apply?               | No, you are not required to be in Malaysia to apply.   |
| 5   | Is this open to all nationalities?                  | The pass is open for application for citizens of all nationalities except Israel.  |
| 6   | Can I submit my application in my own language?     | Applications and supporting documents MUST be in English   |

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| 7  | Can I bring my family?                                 | <p>Only immediate family members of Established Entrepreneur are eligible to apply for RP- Dependent:</p> <ul style="list-style-type: none"> <li>• Husband / Wife;</li> <li>• Child, adopted child or stepchild under the age of 18 years old;</li> <li>• Disabled child (no age limit) verified by experts; and</li> <li>• Biological children of 'Common Law Marriage' (different gender) who have a relationship with the principal pass holder under the age of 18 years old.</li> </ul> <p>The following family members of Established Entrepreneur can be considered for RP – SVP (Social Visit Pass) (i.e. 12 months and renewable):</p> <ul style="list-style-type: none"> <li>• Parents (father / mother);</li> <li>• Parents-in-laws (father / mother);</li> <li>• Child, adopted child or stepchild between the age of 18 to 25 years old must submit a sworn statement certified by Commissioner of Oaths confirming that the applicant is still unmarried, unemployed and still dependent (during each submission/extension);</li> <li>• Biological children of 'Common Law Marriage' (different gender) who have a relationship with previous partner under the age of 7 years old;</li> <li>• 'Common Law Marriage' (different gender). New Entrepreneur are not eligible to bring the family members.</li> </ul> |
| 8  | Can my spouse work in Malaysia under this RP-MTE pass? | Yes, the spouse under RP-MTE is eligible to work in Malaysia.  |
| 9  | How long does the application process take?            | <p>The application will be processed within 4 weeks upon receipt of the completed submission.</p> <p>The issuance of pass will be completed within 2 weeks (subjected to the Immigration Department's discretion)</p>  |
| 10 | What is the validity of the approval letter?           | The approval letter is valid for 6 months and non-extendable   |

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| 11  | What is the fee structure?                       | <p>Fees of RM540.00 per applicant is to be paid upon submission of application for all categories and are non-refundable. Once the application is approved, fees are required to be paid upon submission of passport for issuance of pass are as follows:</p> <table border="1" data-bbox="663 407 1417 1102"> <tr> <td colspan="2" data-bbox="663 407 1417 479">For New Entrepreneurs</td> </tr> <tr> <td data-bbox="663 479 1165 555">Processing Fee per applicant PVP-MTE applicant*</td> <td data-bbox="1165 479 1417 555">RM 2,160.00</td> </tr> <tr> <td data-bbox="663 555 1165 618">Immigration Pass Fee per applicant</td> <td data-bbox="1165 555 1417 618">RM 360.00</td> </tr> <tr> <td data-bbox="663 618 1165 703">Multiple Entry Visa Charges (if applicable)**</td> <td data-bbox="1165 618 1417 703"><a href="#">Charges vary across countries</a></td> </tr> <tr> <td colspan="2" data-bbox="663 703 1417 766">For Established Entrepreneurs</td> </tr> <tr> <td data-bbox="663 766 1165 806">RP-MTE applicant/spouse (if any)</td> <td data-bbox="1165 766 1417 806">RM 4,860.00</td> </tr> <tr> <td data-bbox="663 806 1165 882">*Dependents below 18 years of age (if any)*</td> <td data-bbox="1165 806 1417 882">RM 2,160.00</td> </tr> <tr> <td data-bbox="663 882 1165 922">Other dependents (SVP) per year*</td> <td data-bbox="1165 882 1417 922">RM 1,080.00</td> </tr> <tr> <td data-bbox="663 922 1165 999">Immigration Pass Fee per applicant</td> <td data-bbox="1165 922 1417 999">RM 500.00</td> </tr> <tr> <td data-bbox="663 999 1165 1102">Multiple Entry Visa Charges(if applicable)**</td> <td data-bbox="1165 999 1417 1102"><a href="#">Charges vary across countries</a></td> </tr> </table> <p><i>*Include 6% SST. All payment is payable to Malaysia Digital Economy Corporation Sdn Bhd via online payment.</i></p> | For New Entrepreneurs |  | Processing Fee per applicant PVP-MTE applicant* | RM 2,160.00 | Immigration Pass Fee per applicant | RM 360.00 | Multiple Entry Visa Charges (if applicable)** | <a href="#">Charges vary across countries</a> | For Established Entrepreneurs |  | RP-MTE applicant/spouse (if any) | RM 4,860.00 | *Dependents below 18 years of age (if any)* | RM 2,160.00 | Other dependents (SVP) per year* | RM 1,080.00 | Immigration Pass Fee per applicant | RM 500.00 | Multiple Entry Visa Charges(if applicable)** | <a href="#">Charges vary across countries</a> |
| For New Entrepreneurs                           |  |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| Processing Fee per applicant PVP-MTE applicant* | RM 2,160.00                                      |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| Immigration Pass Fee per applicant              | RM 360.00  |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| Multiple Entry Visa Charges (if applicable)**   | <a href="#">Charges vary across countries</a>    |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| For Established Entrepreneurs                   |  |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| RP-MTE applicant/spouse (if any)                | RM 4,860.00                                      |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| *Dependents below 18 years of age (if any)*     | RM 2,160.00                                      |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| Other dependents (SVP) per year*                | RM 1,080.00                                      |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| Immigration Pass Fee per applicant              | RM 500.00  |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| Multiple Entry Visa Charges(if applicable)**    | <a href="#">Charges vary across countries</a>    |  |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| 12  | What is a sponsor and who can be a sponsor?      | <p>A sponsor is an organisation or an individual who will be able to vouch for your presence in Malaysia and be responsible for your stay, maintenance, and repatriation while you reside in Malaysia.</p> <p><b>For New Entrepreneur:</b> A recognised sponsoring organization is required as your sponsor. The sponsoring organization shall sign a personal bond document. The sponsoring organization must be one MDEC’s recognised Malaysia Digital Hub (<a href="https://mdec.my/malaysia-digital-hub">https://mdec.my/malaysia-digital-hub</a>) or MRANTI.</p> <p><b>For Established Entrepreneur:</b> A Malaysian individual above the age of 21 years old is required as your sponsor. The sponsor shall sign a Declaration Form.</p>   |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |
| 14  | What are the documents required for the sponsor? | <ol style="list-style-type: none"> <li>1. Personal bond document for New Entrepreneur or Declaration Form for Established entrepreneur</li> <li>2. Front and back copy of the sponsor’s identification card (NRIC) for Established entrepreneur</li> </ol>   |                       |  |   |             |                                    |           |   |   |                               |  |                                  |             |   |             |                                  |             |                                    |           |  |   |

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| 15 | What is Letter of Good Conduct?   | <p>Certificate of Good Conduct is a document used to verify that the individual has no misdemeanor or criminal record.</p> <p>Letter of good conduct can be issued by authority body in respective country or current residence.</p>   |
| 16 | What happens if my application is rejected?   | <p>If your application is rejected, you may appeal within 6 months from the rejection date.</p>  |
| 17 | Which agency do I liaise with, to apply for MTE relevant passes?  | <p><b>Malaysia Digital Economy Corporation Sdn Bhd</b><br/> 2360 Persiaran APEC<br/> 63000 Cyberjaya<br/> Selangor Darul Ehsan</p> <p><b>For issuance of pass:</b></p> <p>Expats Service Centre<br/> 2nd Floor, Prima 8, Block 3508,<br/> Jalan Teknokrat 6, Cyber 5,<br/> 63000 Cyberjaya, Selangor Malaysia</p>  |
| 18 | When can I submit my hard copy documents upon getting the approval/for Immigration (issuance of sticker)? | <p>Submission of hard copy documents can be made to <b>Expats Service Centre</b>.</p> <p>SERVICE HOURS:<br/> <b>Monday to Friday</b> from 8.00am until 4.30pm<br/> LUNCH BREAK:<br/> <b>Monday – Thursday</b> from 1.00 pm – 2.00 pm<br/> <b>Friday</b> from 12.00 pm – 2.45 pm</p>  |
| 19 | Is the MTE relevant passes available only for tech entrepreneurs?   | <p>Yes, only tech entrepreneurs (founder &amp; cofounders) are eligible to apply.</p>  |
| 20 | How can I bring in my team from abroad?   | <p>You will be able to apply employment pass for your team once you have setup your company in Malaysia.</p> <p>For Malaysia Digital status companies - <a href="https://mdec.my/expats/pre-application-process-for-msc">https://mdec.my/expats/pre-application-process-for-msc</a><br/> For non-MSD Malaysia status companies - <a href="https://mdec.my/expats/pre-application-process-for-non-msc">https://mdec.my/expats/pre-application-process-for-non-msc</a></p> |
| 21 | Can my company be setup anywhere in Malaysia?   | <p>For New entrepreneur: You will have to be located at any Malaysia Digital Hubs or our recognized partner (MRANTI).</p> <p>For Established entrepreneur: You can setup your company anywhere in Malaysia.</p>  |

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| 22 | How can MDEC support my business venture? | <p>MDEC offers soft landing support to assist entrepreneurs in establishing their businesses in Malaysia. This support is provided through our network of partners as well as various programs offered by MDEC. For more information on these programs, please visit <a href="http://www.mdec.my">www.mdec.my</a> or contact Programme Manager, Fiza (<a href="mailto:syufiza.yusof@mdec.com.my">syufiza.yusof@mdec.com.my</a>)</p>  |
| 23 | What happens after my pass has expired?   | <p>Once you have successfully set up your business in Malaysia, you will have the opportunity to renew your pass. For New Entrepreneurs, the initial pass is valid for 1 year and eligible to be renewed for 1 year. Meanwhile, Established Entrepreneurs can renew their pass for up to 5 years.</p> <p>Notification for Renewal – New Entrepreneur will be sent to you 2 months before expiry of current pass.</p> <p>Renewal – Established Entrepreneur is to be submitted at MTEP system two (2) months before expiry of current pass.</p>   |
| 24 |   | <p><i>*Once you completed 2 years New Entrepreneur with achievement, you may apply for Established Entrepreneur</i></p> <p>Alternatively, if you prefer, you may apply for an Employment Pass through our program, which enables you to continue your business activities in Malaysia.</p> <p>For companies with Malaysia Digital status, please visit <a href="https://mdec.my/expats/pre-application-process-for-msc">https://mdec.my/expats/pre-application-process-for-msc</a></p> <p>For companies without Malaysia Digital status, please visit <a href="https://mdec.my/expats/pre-application-process-for-non-msc">https://mdec.my/expats/pre-application-process-for-non-msc</a></p> <p>A notification for renewal will be sent to you two months prior to the expiry of your current pass. We strongly encourage you to submit your renewal application at least two months prior to the pass expiry to ensure a smooth process. If you require any assistance with the renewal process, please contact the Programme Manager for dedicated support.</p> |

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|  |  | <p>Documents required for renewal are as follows:</p> <p><b><u>New Entrepreneur</u></b></p> <ol style="list-style-type: none"> <li>1. Copy all pages of passport with minimum 6 empty pages</li> <li>2. The 1-year tenancy agreement from a Malaysia Digital Hub (for New Entrepreneur)</li> <li>3. Affix a personal bond/security bond document with stamp duty. The stamp duty must be endorsed by Inland Revenue Board (IRB).</li> <li>4. Payment for processing according to your pass (<i>refer to question 11</i>)</li> <li>5. Latest 3 months PERSONAL bank statement with minimum of RM50,000 monthly bank balance for 3 consecutive months (cash deposit only).</li> <li>6. Product/Project Milestone for year previous and current year including Product/Project validation</li> <li>7. Company Incorporation Form (eSSM)</li> </ol> <p><b><u>Established Entrepreneur</u></b></p> <ol style="list-style-type: none"> <li>1. Copy all pages of passport with minimum 6 empty pages.</li> <li>2. Malaysian Sponsor Form</li> <li>3. Company Incorporation Form (eSSM)</li> <li>4. IRB Monthly Deduction Document (latest month) CP 39 document</li> <li>5. EPF Statement (Form A) or copy of employees' contract of employment</li> <li>6. Latest certified true copy of company's past financial audited report / management account (year to date)</li> <li>7. Payment for processing according to your pass (<i>refer to</i></li> <li>8. Latest 3 months PERSONAL bank statement with minimum of RM50,000 monthly bank balance for 3 consecutive months (cash deposit only).</li> <li>9. Product/Project Milestone for year previous and current year including Product/Project validation.</li> <li>10. Proof of in-force/active health insurance policy for applicant and dependents.</li> </ol> <p>You may refer to submission checklist on our MTEP website.</p> <p>For renewal of application, applicant is required to respond to the survey. The survey will be sent three (3) months before expiry of current pass. We strongly encourage you to submit your renewal application at least two months prior to the pass expiry to ensure a smooth process.</p> |
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| 25 | How long is the process for renewal application?   | <p>The application will be processed within 4 weeks upon receipt of the completed submission.</p> <p>The issuance of pass will be completed within 2 weeks (subjected to the Immigration Department's discretion)</p>   |
| 26 | How do I collect the pass after I get the approval?  | <p>You must submit your passport and payment to Expats Services Centre where we will process your pass within 2 weeks.</p>  |
| 27 | Do individuals holding MTE relevant passes have to file tax in Malaysia?   | <p>Yes</p>  |
| 28 | Are there any other benefits for MTE Programme like tax exemption, exemptions on car purchase or house purchase, etc.?   | <p>No</p>   |
| 29 | Should a person applying for MTE relevant passes already have a company established in Malaysia, or not? (If a person has already established a Sdn Bhd company, are they disqualified?) | <p>No, you do not need an established company in Malaysia to apply for PVP-MTE &amp; RP-MTE Pass.</p> <p>Individuals with an established "Sdn Bhd" company may apply for employment pass.</p> <p>For Malaysia Digital (MD) Status company, you may apply at: <a href="https://mdec.my/expats/pre-application-process-for-msc">https://mdec.my/expats/pre-application-process-for-msc</a></p> <p>For company without MD status, you may apply employment pass here (non-MSA): <a href="https://mdec.my/expats/pre-application-process-for-non-msc">https://mdec.my/expats/pre-application-process-for-non-msc</a>.</p> |
| 30 | Can multiple members of a founding team apply for this? Do non-technical founders apply?   | <p>Yes, multiple members of a founding team may apply for the MTE relevant passes.</p> <p>Non-technical founders may apply however it is subjected to the Approval Committee.</p>   |