

MD NEXUS FAQ

1. What is an MD Nexus status?

MD Nexus is a Government-recognised, premier business premises designation that provides a conducive environment and future-ready infrastructure in line with the prevailing MD Nexus Qualifying Criteria and Performance Standards. Premises that meet these requirements are formally granted MD Nexus status by the Government of Malaysia.

The MD Nexus initiative supports the development of high-quality digital workplaces that enable innovation, productivity, and sustainable growth within Malaysia's digital economy.

2. What are the implications for the existing MD Cybercity/Cybercentre and Designated Premises?

With the introduction of MD Nexus:

- a. The existing boundary-based recognition model of MD Cybercity/Cybercentre will be uplifted.
- b. Each Designated Premises within an existing MD Cybercity/Cybercentre may transition to an individual MD Nexus, subject to compliance with the MD Nexus Qualifying Criteria and Performance Standards.

This transition enables a more granular, premises-based recognition model that better reflects building-level readiness, infrastructure quality and performance.

3. Who is eligible to apply for MD Nexus status?

Office building owners are eligible to apply for MD Nexus status, subject to meeting the eligibility requirements and compliance standards set out under the MD Nexus Qualifying Criteria.

4. Is there a fee imposed for MD Nexus status?

Yes. Fees are applicable for MD Nexus status. For the latest fee structure and details, please refer to: <https://mdec.my/md-location-recognition/md-nexus>

5. What is the fee structure?

There are three (3) types of fees associated with MD Nexus status:

- Application Fee: Covers administrative costs related to reviewing and processing the applications.
- Assessment Fee: Covers infrastructure verification and technical assessments, including but not limited to:
Telecommunications infrastructure
 - Electrical supply
 - Indoor cellular coverage
 - This fee also includes costs associated with the evaluation and approval process.
- Annual Fee: Covers ongoing compliance and monitoring activities, including but not limited to:
 - Annual performance assessment
 - System support
 - On-site verification, where applicable

6. How can organisations apply for MD Nexus status?

Interested applicants may express their intent by contacting MDEC's Client Contact Centre (CliC) for guidance on the application process. Email: clic@mdec.com.my

The CliC team will provide information on eligibility requirements, required documentation, assessment criteria, and the application process.